

Provided below is information as to how the University will communicate with the campus community should a critical incident occur. The safety of our campus and its learning and work environment is a responsibility that we all share. As such, we ask that you maintain an awareness of the environment around you and to contact the University Police Department in the manner described below in any suspicious or questionable situation.

## EMERGENCY CONTACT

For any emergency dial 911 from a cell phone or campus phone. Emergency Blue Lights and Emergency Call Boxes are also available to use around various areas of the campus. The SVSU Police Department is staffed by licensed police officers 24/7 and participates in a mutual aid agreement with other local law enforcement agencies serving to expedite assistance from these agencies should their services be required.

*In an emergency, you must be prepared to take whatever actions necessary to protect, not only yourself, but also fellow students or co-workers until the arrival of police officers or emergency personnel. As such, review the Emergency Procedures Guide for information in responding to certain emergencies.*

## COMMUNICATIONS

In case of an emergency or critical incident, the following page notes the various means by which we will communicate. *However, the various communication methods discussed depend upon technology and/or electrical power which may not be available in certain situations; therefore, it is imperative to use word of mouth to communicate information in emergency situations.*

## NON-EMERGENCY SITUATIONS/GENERAL INFORMATION

To contact the SVSU Police Department for non-emergency situations, information or additional assistance please call (989) 964-4141.

University Police & Parking Services  
South Campus Complex A  
Corner of Pierce Road & South Campus Entrance Drive  
Office Hours  
Monday: 7 am - 5 pm  
Tuesday thru Sunday: 7 am - Midnight

## CURRENT CAMPUS COMMUNICATION METHODS

**Campus Alert System:** Voice, text and email communications will be sent to the individual's cell phones and email addresses that have been registered with the University. To receive alerts or update contact information visit SVSU Campus Alert.

**Saginaw County 9-1-1:** Saginaw County also has an emergency notification system that allows community members to receive alerts involving threatening situations. To sign up for this system go to [www.saginawcounty911.com](http://www.saginawcounty911.com).

**University Website:** Critical information, including instructions and important phone numbers, will be put on SVSU's web site. You can review this information at [www.svsu.edu](http://www.svsu.edu).

**Classroom Telephones/Security:** Most classrooms are equipped with a telephone. The University is capable of calling all classrooms to deliver emergency messages. In addition, in the case of a building-wide lock-down, classroom doors are equipped with an internal locking mechanism.

**Outdoor Emergency Sirens:** The sirens on campus are activated by Saginaw County when a tornado warning has been issued for the county. You should immediately seek shelter on the first floor of a nearby building. Signs identify the location of tornado shelter areas near first floor entrances to our buildings. Please wait until you are informed via radio, television or other legitimate information sources that the storm has passed before leaving the shelter area.

**Outdoor Public Address System:** The University has installed an outdoor public address system. This system is designed to project voice announcements throughout the campus. Although primarily intended to alert the campus exterior, the tones and messages are audible in many University buildings.

**Computer Emergency Alert:** SVSU has systems that instantly override computer displays across the University network with critical alert messages and wall-mounted notification beacons with sound, flashing strobes, and large text displays informing building occupants of the emergency and instructing them how to respond. These wall mounts are installed in prominent public spaces.